

**REPLY UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP ART UNIT 3689**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Schwerin-Wenzel et al. ) Confirmation No.: 3784  
Application No.: 10/768,404 )  
Filing Date: 01/30/2004 ) Group Art Unit: 3689  
For: STAKEHOLDER FRAMEWORK ) Examiner: Carrie A. Stroder  
 )  
 ) AMENDMENT and RESPONSE to  
 ) October 26, 2010 Final Office Action  
 )  
 ) Docket No.: 2002P10176US (S33.023)  
 )  
 ) PTO Customer Number 52025  
 ) SAP AG c/o  
 ) Buckley, Maschoff & Talwalkar LLC  
 ) 50 Locust Avenue  
 ) New Canaan, CT 06840  
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Mail Stop AF (via EFS)  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed October 26, 2010, please amend the above-identified application as follows:

**Amendments to the claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.